

# GET STARTED WITH WORKSPACE ONE

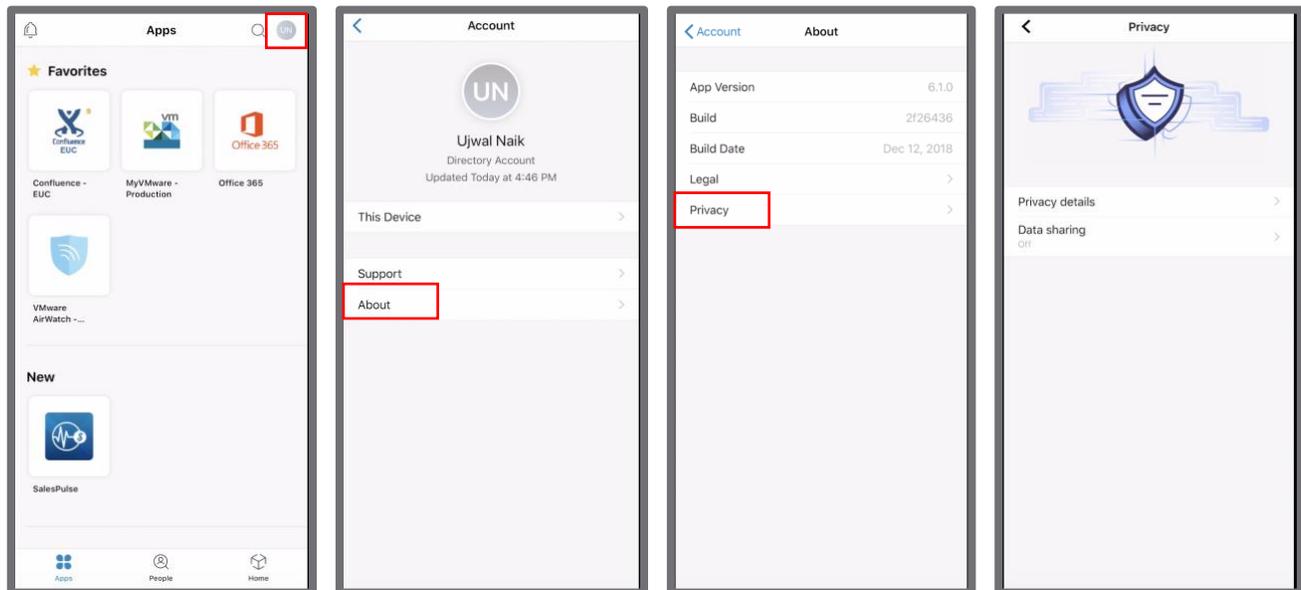
## IOS ENROLLMENT GUIDE

### Before You Begin

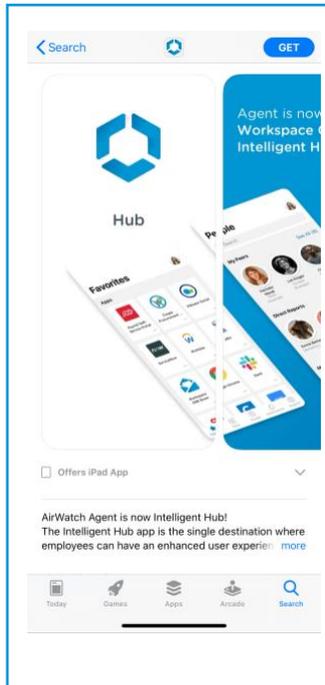
1. Backup your device.

### What About Your Privacy?

If you are using your personal device, we know that privacy is a concern and want you to feel confident that your personal information is completely private. As you are walking through the setup of Intelligent Hub on your device, you will be presented with the privacy policy. This outlines the data collected by Intelligent Hub, assuring you that your privacy is protected. Once installation is complete, you can access the privacy information, anytime. Go to your Account page, select About and then Privacy. Learn more at <https://whatismyworkspaceone.com/privacy/>.

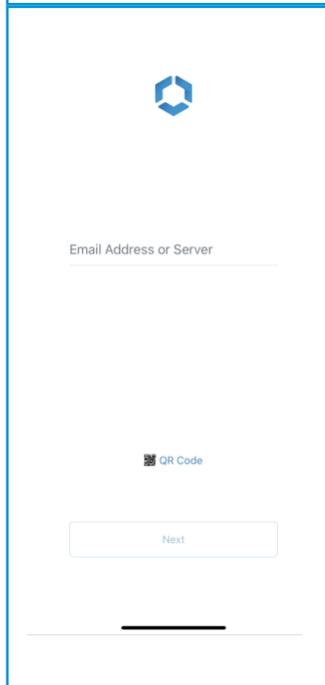


## Enroll Your Device



Instructions:

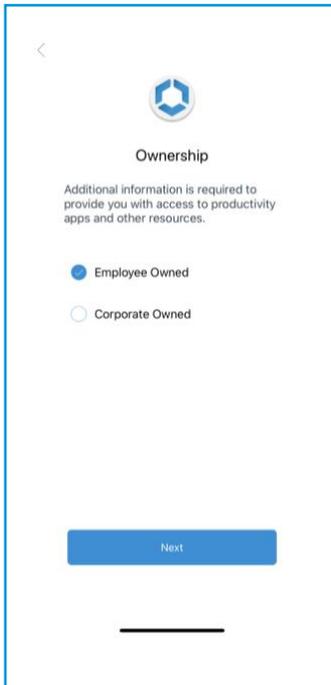
1. Install and Open the VMware Workspace ONE [Intelligent Hub](#) application from the Apple App Store.



Instructions:

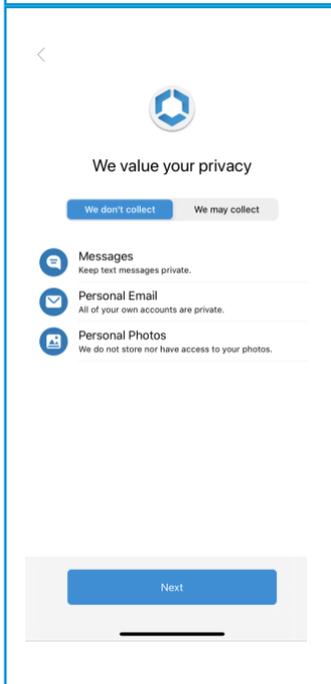
2. Open the [Intelligent Hub](#) application.
  3. Use the preferred enrollment method (Email Address or Server).
- \* Server URL and Group ID will be supplied by your IT Administrator.
4. Next, please enter the user credentials associated with your account into the text fields shown on this page and click **Next** when ready to initiate enrollment process. At this stage, your device is sending the credentials you have entered to Workspace ONE to authenticate your device.
- \* Please check with your IT Administrator to confirm your user credentials.

\* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.



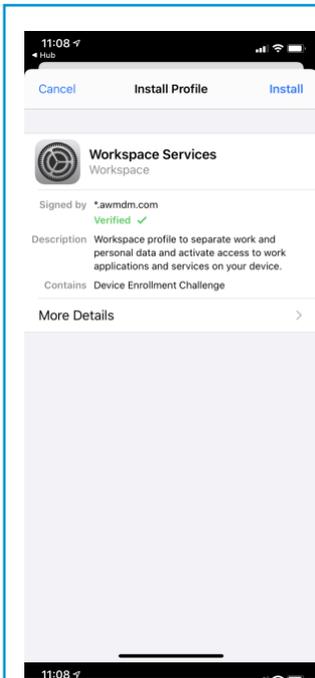
Instructions:

5. Depending on your organizations policy, you may see the Ownership screen. If you do not see this screen, proceed to the next step.
  - Select **Employee Owned**, if you are using your personal device.
  - Select **Corporate Owned**, if you are using a device supplied by your organization.
6. Depending on your organizations policy, you may be shown a Terms and Conditions screen. If you see this screen, review and click **Agree** to continue. If you do not see this screen, proceed to the next step.



Instructions:

7. Workspace ONE Intelligent Hub was designed with your Privacy in mind. Review the information that is and is not collected.
8. Then click **Next**.



Instructions:

9. Open your Settings app. Locate and tap **Profile Downloaded**.
10. Click **Install** to install the Workspace Services Profile.

\* Please be aware that after you click "Install", you will see several loading screens before the enrollment process completes.

11. Trust **Remote Management**.



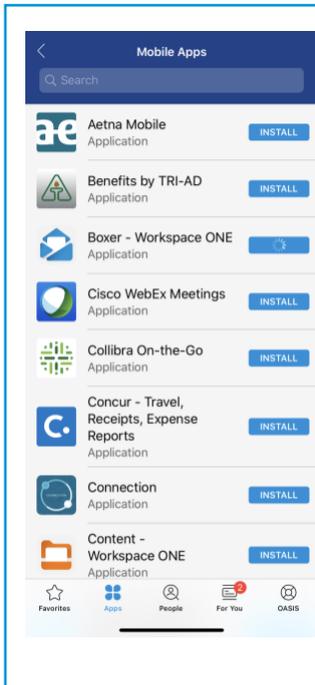
Instructions:

12. Open the Hub app and click through the introduction.
13. The Privacy screen outlines HUB's parameters and defines what it can and cannot do.
14. Please click **I Understand** once you have reviewed the privacy policy to continue the enrollment process.

\*If you choose not to proceed, the enrollment process will conclude at this time.

15. Depending on your organizations policy, you may be shown an analytics screen. If you see this screen, please choose whether to allow Workspace ONE to collect analytics which is used help VMware improve the product.

\* Declining analytics collection will not hinder enrollment in any way.



#### Instructions:

16. Reaching the Apps page means that you have *successfully completed* the enrollment process.
17. Now you can install additional mobile apps such as [Productivity Apps](https://whatismyworkspaceone.com/) as needed. Learn more at <https://whatismyworkspaceone.com/>.

\* The following screens depicts how this functionality appears on your device.

#### Questions?

To learn more, visit the [Workspace ONE User Zone](#) and for additional help, please reach out to your organizations help desk.