

GET STARTED WITH WORKSPACE ONE WINDOWS 10 ENROLLMENT GUIDE

Before You Begin

1. Backup your device.

What About Your Privacy?

If you are using your personal device, we know that privacy is a concern and want you to feel confident that your personal information is completely private. As you are walking through the setup of Intelligent Hub on your device, you may be presented with the privacy policy. This outlines the data collected by Intelligent Hub, assuring you that your privacy is protected. Once installation is complete, you can access the privacy information from your Account Page. Learn more at <https://whatismyworkspace.com/privacy/>.

Workspace ONE Intelligent Hub

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Your privacy matters.

VMware Workspace ONE collects information to provide secure access to your work data and applications. Below you will find an overview of data collected by Workspace ONE and Workspace ONE Intelligent Hub to provide optimal performance, security and support. For additional information about how your company handles information collected by Workspace ONE, please contact your company.

For information regarding the data VMware collects in connection with your use of this application for product improvement and other analytics purposes, see Trust and Assurance Center and VMware's Privacy Notices.

Contact your company's IT administrator if you want to find out how to un-enroll your device and discontinue access to this app.

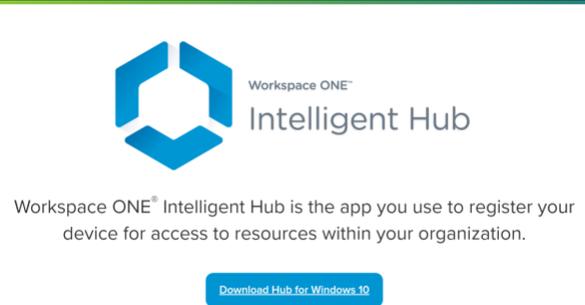
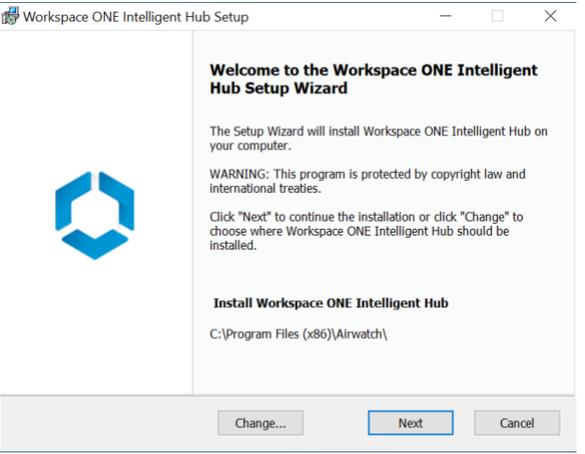
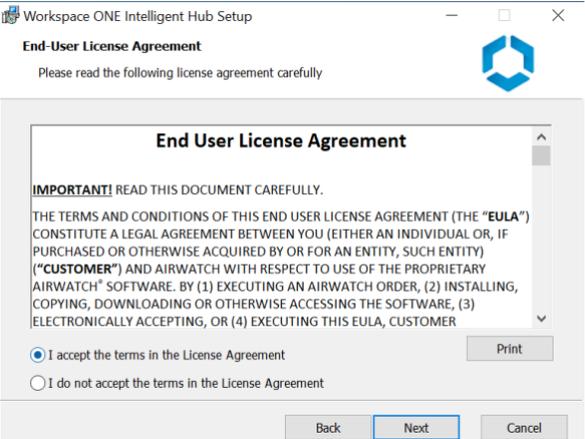
Data collected by Hub

Tap here for an overview of the data that this app may collect about device hardware, diagnostics and user information to function properly, and to secure company data stored on this device. Your company has access to this data and some data collected may be visible to your IT administrator. >

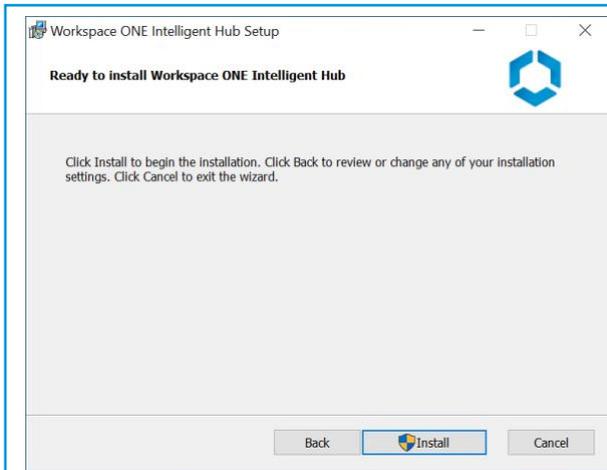
Your company's privacy policy

Tap here for more information about how your company handles information collected by this app. >

Enroll Your Device

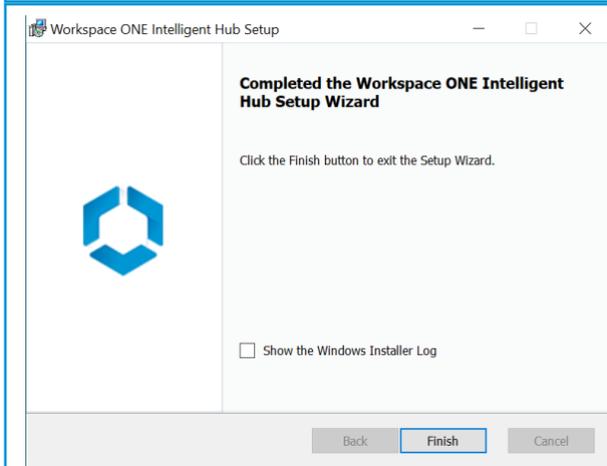
 <p>Workspace ONE[®] Intelligent Hub is the app you use to register your device for access to resources within your organization.</p> <p>Download Hub for Windows 10</p>	<p><u>Instructions:</u></p> <ol style="list-style-type: none"> 1. Go to www.getwsone.com and Download the Workspace ONE Intelligent Hub
 <p>Welcome to the Workspace ONE Intelligent Hub Setup Wizard</p> <p>The Setup Wizard will install Workspace ONE Intelligent Hub on your computer.</p> <p>WARNING: This program is protected by copyright law and international treaties.</p> <p>Click "Next" to continue the installation or click "Change" to choose where Workspace ONE Intelligent Hub should be installed.</p> <p>Install Workspace ONE Intelligent Hub</p> <p>C:\Program Files (x86)\Airwatch\</p> <p>Change... Next Cancel</p>	<p><u>Instructions:</u></p> <ol style="list-style-type: none"> 2. Open the file and click Next when ready to begin the Workspace ONE Intelligent Hub Setup Wizard
 <p>End-User License Agreement</p> <p>Please read the following license agreement carefully</p> <p>End User License Agreement</p> <p>IMPORTANT! READ THIS DOCUMENT CAREFULLY.</p> <p>THE TERMS AND CONDITIONS OF THIS END USER LICENSE AGREEMENT (THE "EULA") CONSTITUTE A LEGAL AGREEMENT BETWEEN YOU (EITHER AN INDIVIDUAL OR, IF PURCHASED OR OTHERWISE ACQUIRED BY OR FOR AN ENTITY, SUCH ENTITY) ("CUSTOMER") AND AIRWATCH WITH RESPECT TO USE OF THE PROPRIETARY AIRWATCH[®] SOFTWARE. BY (1) EXECUTING AN AIRWATCH ORDER, (2) INSTALLING, COPYING, DOWNLOADING OR OTHERWISE ACCESSING THE SOFTWARE, (3) ELECTRONICALLY ACCEPTING, OR (4) EXECUTING THIS EULA, CUSTOMER</p> <p><input checked="" type="radio"/> I accept the terms in the License Agreement Print</p> <p><input type="radio"/> I do not accept the terms in the License Agreement</p> <p>Back Next Cancel</p>	<p><u>Instructions:</u></p> <ol style="list-style-type: none"> 3. Review the End User License Agreement. To proceed, select "I accept the terms in the License Agreement" and click Next.

* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.



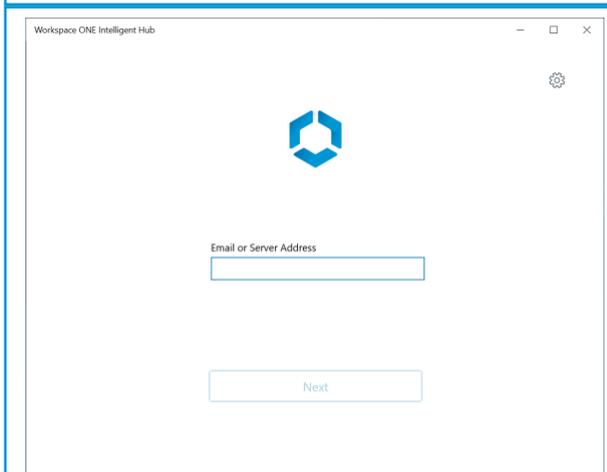
Instructions:

4. Click **Install**



Instructions:

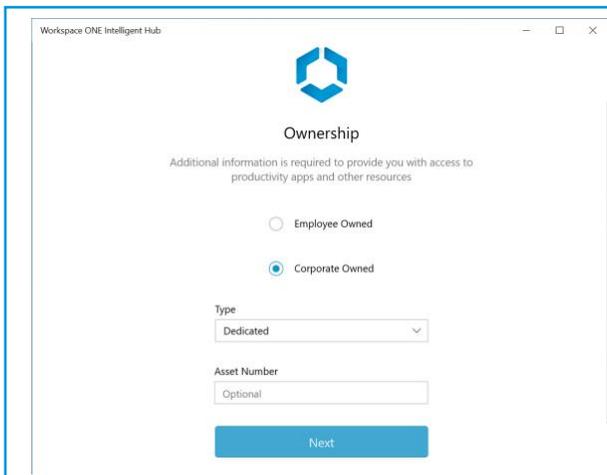
5. Click the **Finish** button to exit the Setup Wizard



Instructions:

6. Use the preferred enrollment method (Email or Server Address).
 - * **Server URL and Group ID** will be supplied by your IT Administrator.
7. Next, please enter the **user credentials** associated with your account into the text fields shown on this page and click "Next" when ready to initiate enrollment process.
 - * User Credentials supplied by IT Administrator.

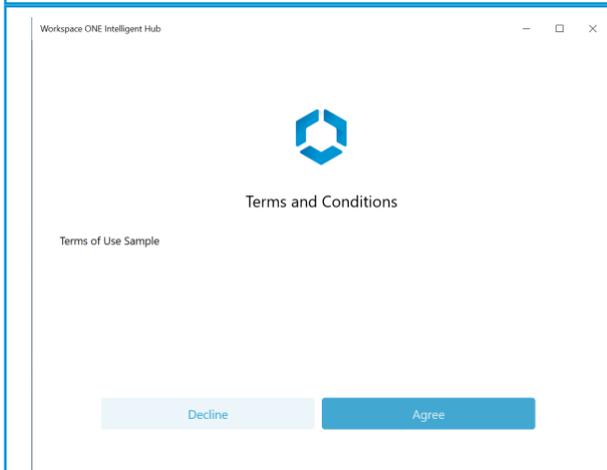
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Instructions:

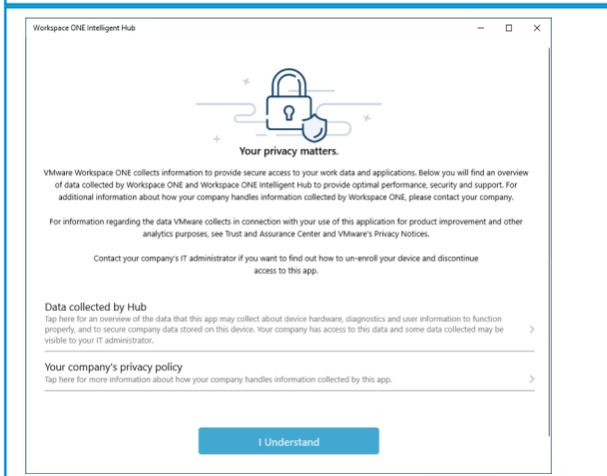
8. Depending on your organizations policy, you may see the Ownership screen. If you see this screen, select the ownership type.
 - a. Select Employee Owned, if you are using your personal device.
 - b. Select Corporate Owned, if you are using a device supplied by your organization.
9. Optionally, you may be asked to enter device Type and Asset Number to proceed.

*This screen will vary based on your organization’s configuration



Instructions:

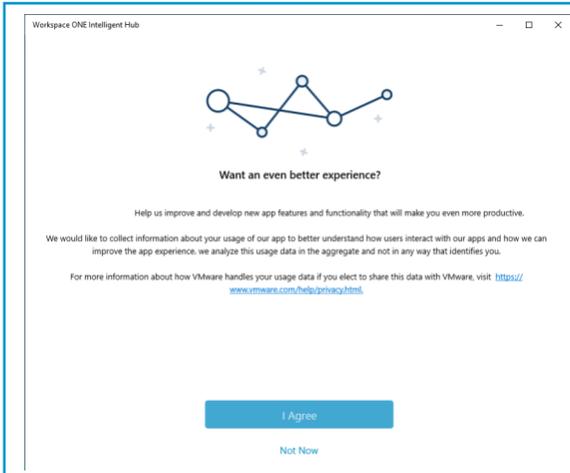
9. Depending on your organizations policy, you may be shown a Terms and Conditions screen. If you see this screen, review and click **Agree** to proceed.



Instructions:

10. Workspace ONE Intelligent Hub was designed with your Privacy in mind. Review the information that is and is not collected.
11. Then click **I Understand**.

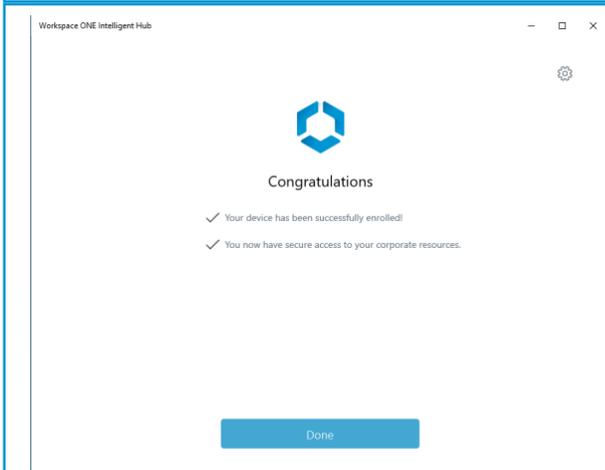
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Instructions:

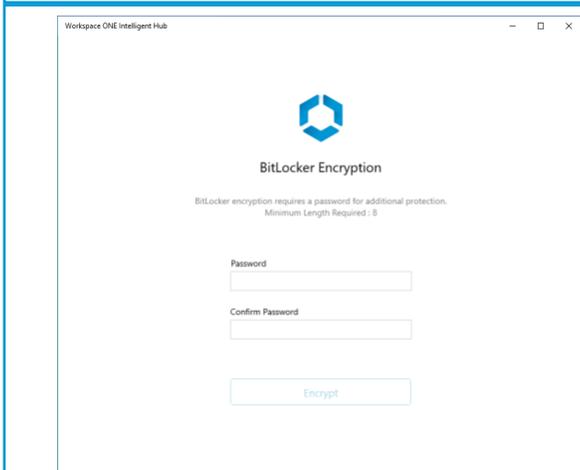
- Depending on your organizations policy, you may be shown an analytics screen. If you see this screen, please choose whether to allow Workspace ONE to collect analytics which is used help VMware improve the product.

* Declining analytics collection will not hinder enrollment in any way.



Instructions:

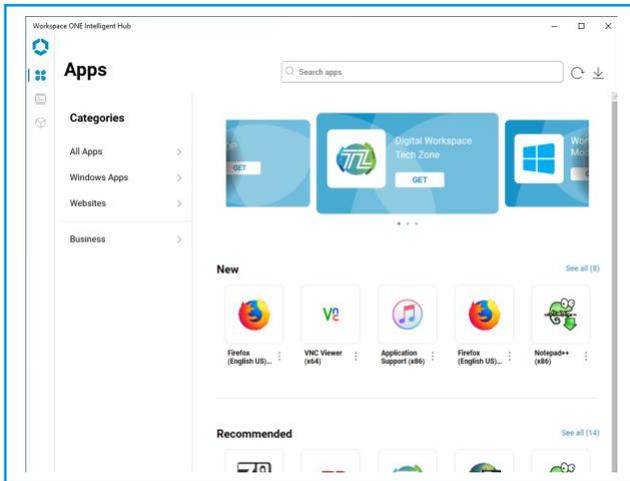
- Upon successful completion a Congratulations screen will appear. Click **Done** to proceed.



Instructions:

- You may see an option to setup BitLocker Encryption. If so, create a password and click **Encrypt** to proceed.

* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.



Instructions:

17. Reaching the Apps page means that you have successfully completed the enrollment process.
18. Now you can install additional apps you're your organization such as Productivity Apps as needed. Learn more at <https://whatismworkspaceone.com/>.

Questions?

To learn more, visit the [Workspace ONE User Zone](#) and for additional help, please reach out to your organizations help desk.