GET STARTED WITH WORKSPACE ONE

MAC ENROLLMENT GUIDE
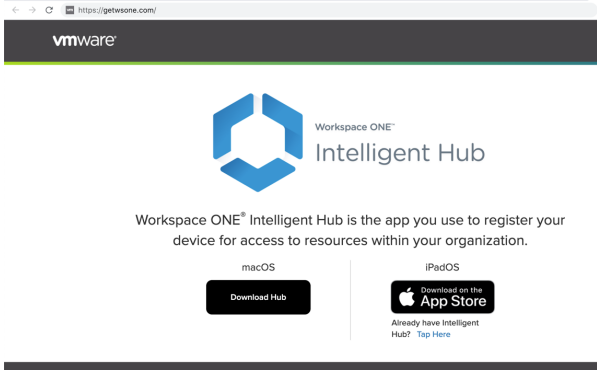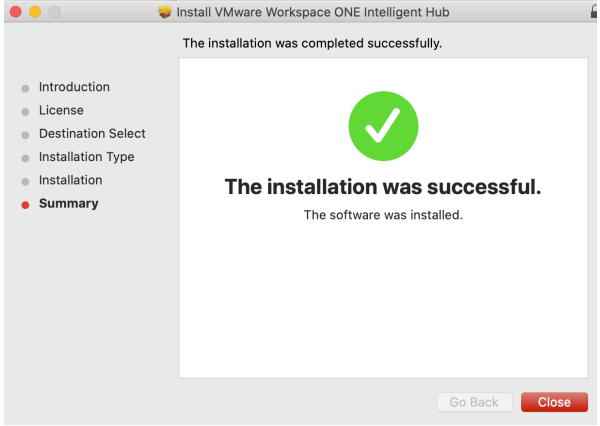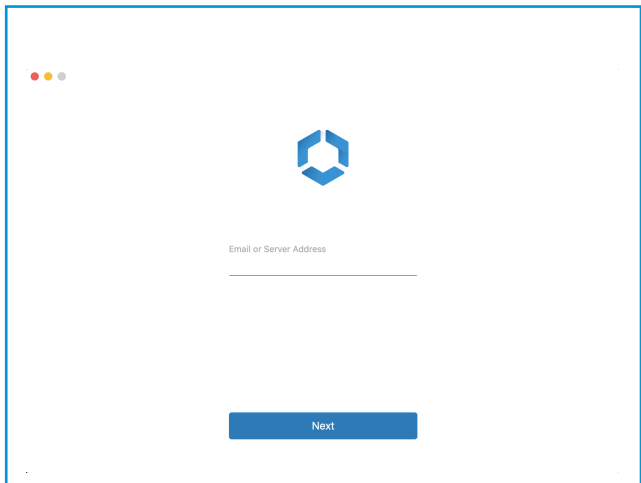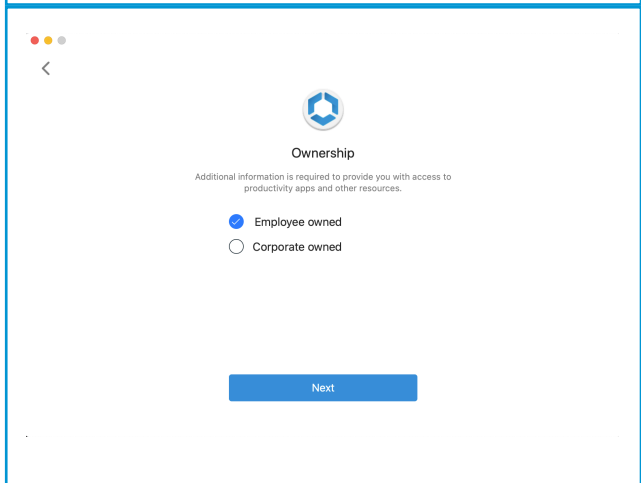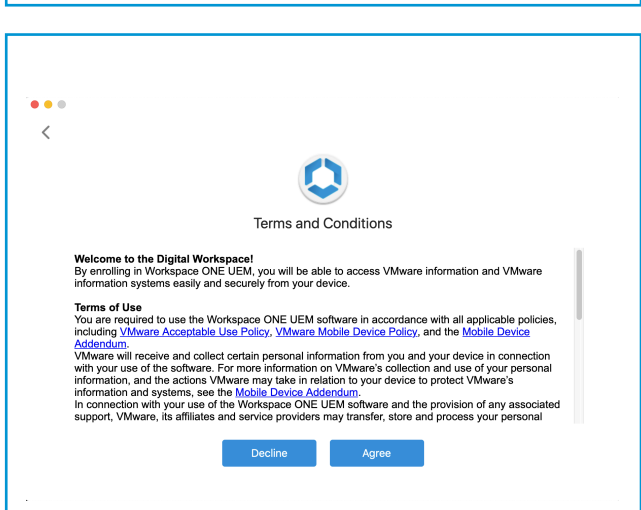
Before You Begin

1. Backup your device.
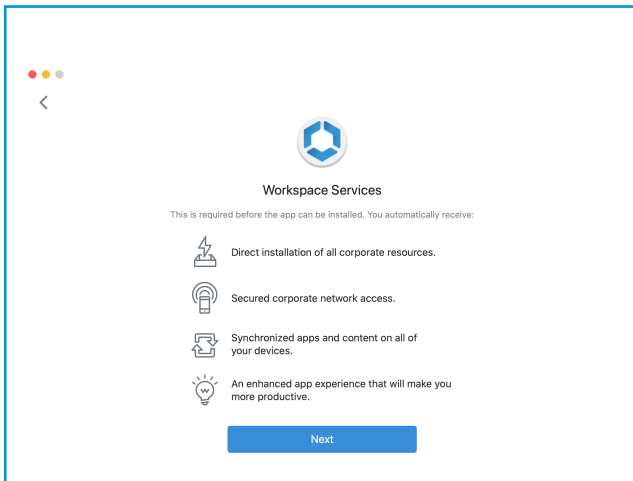
What About Your Privacy?

If you are using your personal device, we know that privacy is a concern and want you to feel confident that your personal information is completely private. As you are walking through the setup of Intelligent Hub on your device, you will be presented with the privacy policy. This outlines the data collected by Intelligent Hub, assuring you that your privacy is protected. Once installation is complete, you can access the privacy information, anytime. Go to your Account page and click Privacy. Learn more at https://whatisworkspaceone.com/privacy/.

Enroll Your Device

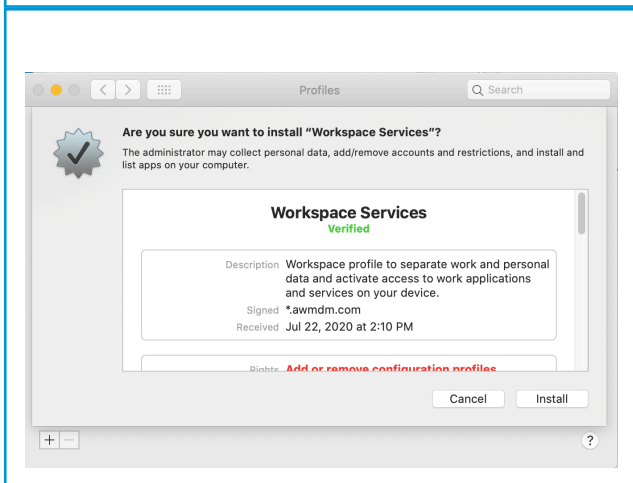|	
	Instructions: 1. Go to www.getwsone.com and Download the Workspace ONE Intelligent Hub
	Instructions: 2. Open the file and click through the screens to install application. 3. Click the **Close** button to exit the Setup Wizard

Instructions:

3. Open the Intelligent Hub application.
4. Use the preferred enrollment method (Email Address or Server).

* Server URL and Group ID will be supplied by your IT Administrator.

5. Next, please enter the user credentials associated with your account into the text fields shown on this page and click **Next** when ready to initiate enrollment process.

* User Credentials supplied by IT Administrator.

Instructions:

6. Depending on your organizations policy, you may see the Ownership screen. If you see this screen, select the ownership type.
   a. Select Employee Owned, if you are using your personal device.
   b. Select Corporate Owned, if you are using a device supplied by your organization.

Instructions:

7. Depending on your organizations policy, you may be shown a Terms and Conditions screen. If you see this screen, review and click **Agree** to proceed.

* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.
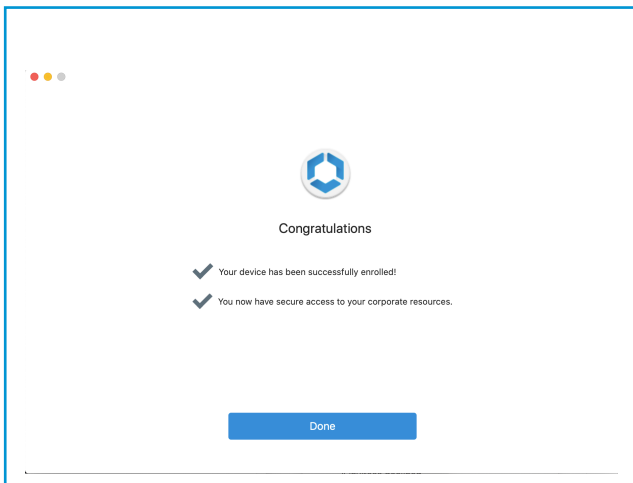
Instructions:

8. Workspace ONE Intelligent Hub was designed with your Privacy in mind. Review the information that is and is not collected.
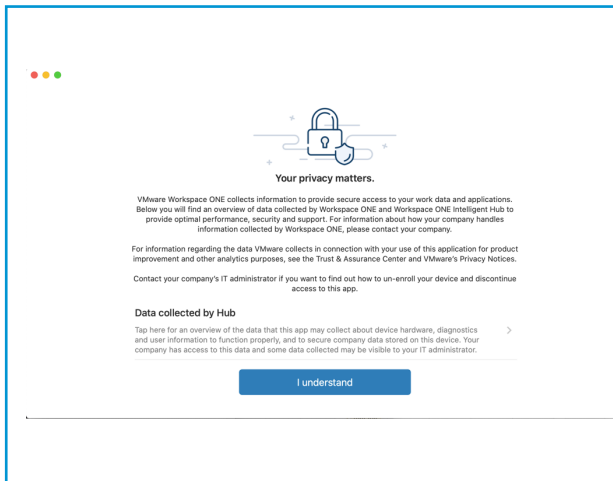9. Then click **Next**.

Instructions:

10. Click **Install** to install the Workspace Services Profile.

* Please be aware that after you click "Install", you will see several loading screens before the enrollment process completes and you will be prompted to enter your computer password.

11. Trust **Remote Management**.
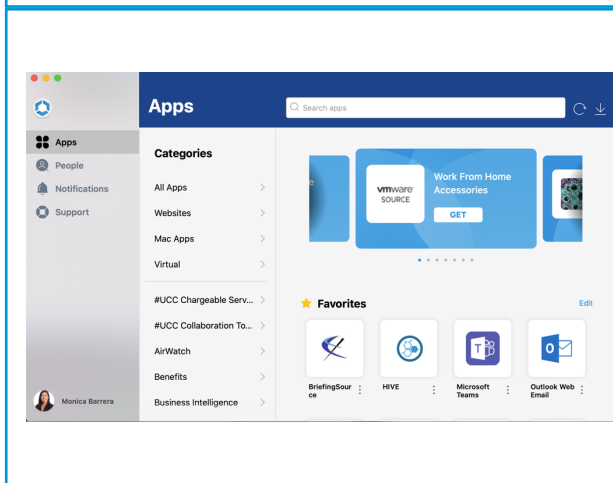
Instructions:

12. Upon successful completion a Congratulations screen will appear. Click **Done** to continue.

* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.

Instructions:

13. The Privacy screen outlines HUB's parameters and defines what it can and cannot do.
14. Please click **I Understand** once you have reviewed the privacy policy to continue the enrollment process.
15. Depending on your organizations policy, you may be shown an analytics screen. Allowing Workspace ONE to collect analytics is used help VMware improve the product. Declining will not hinder enrollment in any way.

Instructions:

14. Reaching the Apps page means that you have *successfully completed* the enrollment process.
15. Now you can install additional apps you're your organization such as Productivity Apps as needed. Learn more at https://whatisworkspaceone.com/.

Questions?

To learn more, visit the Workspace ONE User Zone and for additional help, please reach out to your organizations help desk.

* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.