

# GET STARTED WITH WORKSPACE ONE ANDROID ENROLLMENT GUIDE

## Before You Begin

1. Backup your device.

## Enroll Your Device Overview

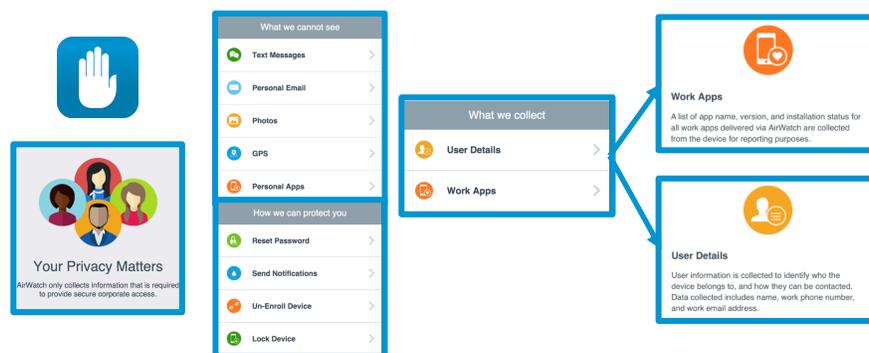
### Install and Configure Workspace ONE Intelligent Hub

1. Search for the Workspace ONE Intelligent Hub app on the Google Play Store or go to [getwsone.com](https://getwsone.com) and download it.
2. Open the app and select an enrollment method. (Specified by your IT Administrator)
3. Next, you will be prompted to enter your corporate credentials (username/password).
4. If your authentication is successful, Workspace ONE will walk you through the steps to set up your Work Profile. During this process, you may be prompted to download Workspace ONE Services and accept privacy prompts. Please accept all and do not switch to other applications while this is in progress.
5. You now have access to all corporate apps and resources on your device!

**Watch Video Walkthrough:** <https://youtu.be/PCQy39YgtrE>

## What About Your Privacy?

We know that privacy is a concern and want you to feel confident that your personal information is completely private. Enabling Work Profile mode on your device allows IT Administrators to manage corporate apps and data but leave everything else in the user's control. Work Profile mode is built into Android by Google in such a way that all work applications and work notifications have a "work badge" which distinguishes them from personal applications. This mode enables IT Admins to keep corporate data secure and separate from personal data while maintaining user privacy.

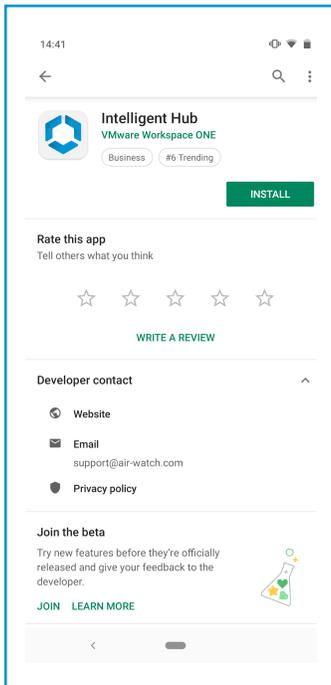


## Questions?

To learn more, visit the [Workspace ONE User Zone](#) and for additional help, please reach out to your organizations help desk.

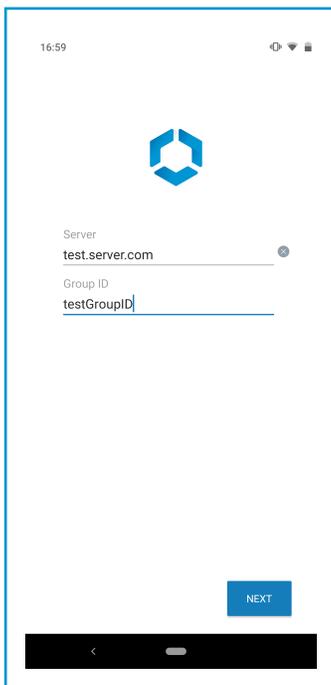
Read more about [Work Profile](#).

## Enroll Your Device Pictorial Guide



### Instructions:

1. Search for the Workspace ONE Intelligent Hub app on the Google Play Store or go to [getwsone.com](https://getwsone.com) and download it.



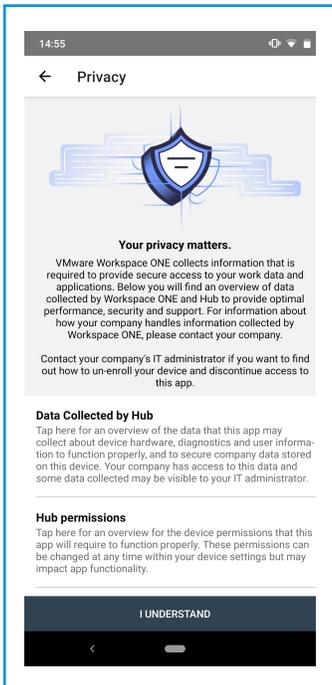
### Instructions:

1. Open the [Intelligent Hub](#) application.
2. Use the preferred enrollment method as specified by your IT Administrator.
  - a. If “**Server URL**” is the preferred method, then please enter the Server URL in the text field before clicking the “Next” button to continue.
  - b. If you have entered a valid “**Server URL**” into the text field, a new field will be made visible. Please enter the “**Group ID**” associated with your company before clicking the “Next” button to continue.

\* **Server URL and Group ID** will be supplied by your IT Administrator.

3. Please enter the **user credentials** associated with your account into the text fields shown on this page and click “Next” when ready.
4. Clicking “Next” begins the enrollment process.
5. At this stage, your device is sending the credentials you have entered in the previous two screenshots to Workspace ONE to authenticate your device.

\* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.



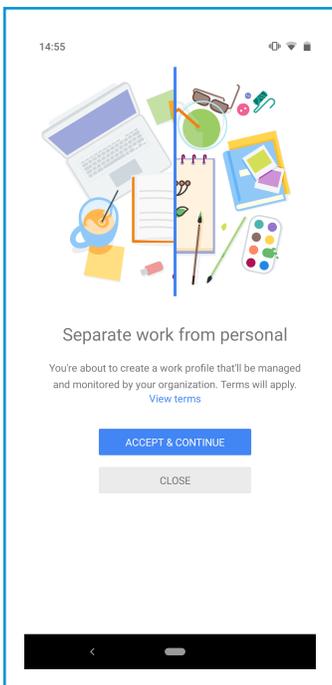
## Instructions:

6. This screen outlines HUB's parameters and defines what it can and cannot do. Please accept for Workspace ONE to implement "Work Profile" mode on the user's device.
7. Please click "I Understand" once you have reviewed the privacy policy to continue the enrollment process.
8. If you choose not to proceed, the enrollment process will conclude at this time.

On the following screen:

9. Optionally, please choose whether to allow Workspace ONE to collect analytics which is used help VMware improve the product.

\* Declining analytics collection will not hinder enrollment in any way.

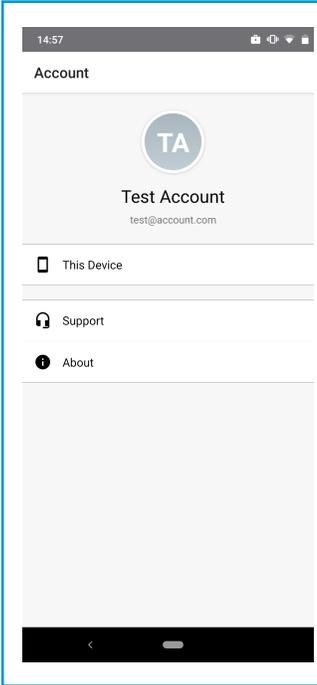


## Instructions:

At this stage, the Intelligent Hub application has transferred the enrollment process to the Android OS.

10. As part of its design, Google has hardwired privacy functionality into the Android OS, as such, enabling the Work Profile mode creates an environment where IT Administrators can secure and separate corporate data from personal data while maintaining user privacy. Please review the terms of service as presented by the Android OS and click the "Accept & Continue" button to continue the enrollment process.
11. At this stage, the Android OS is partitioning your device into two parts, one contains your "Work Profile" and the other your "Personal Profile". Partitioning the device in such a manner allows you to separate your personal life from your work life. Work Applications such as email will be kept in a secure part of your device which will limit unauthorized access and improve security.

\* Please be aware that after you click "Accept & Continue", you will see several loading screens before the enrollment process completes.

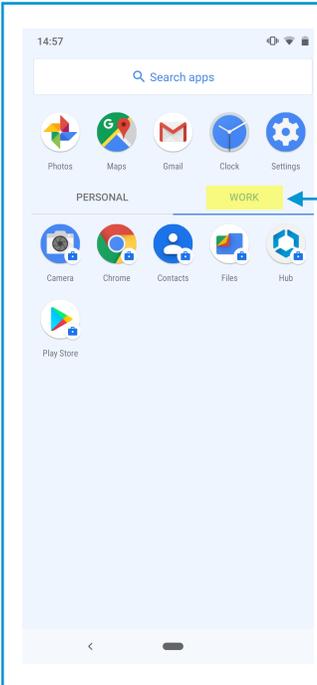


Instructions:

12. Reaching this screen means that you have successfully completed the enrollment process. Your device has now been successfully partitioned into two parts, with one part being controlled by your company and the other by yourself.

\* The following screens depicts how this functionality appears on your device.

Digital Wellbeing



Instructions:

13. Once enrollment is complete, please go back to the home page and open the application library. The application library accurately depicts the partition between the "Personal Profile" and the "Work Profile".

Please note that because of the partition, the "PERSONAL" tab contains all your personal applications and information. And all your work information will be constrained to the "WORK" tab. Transfer of information between the two tabs is also not possible unless specified by your IT Administrator.

With this architecture, you can rest assured that your personal data cannot be seen by your company.

1. Please click on the "WORK" tab to switch to your "Work Profile". This menu contains all applications that are authorized by your IT Administrator. You can differentiate between these applications and the applications in your "PERSONAL" tab via the [blue briefcase](#) icon on the application shortcuts.

\* The enrollment for your organization may look different. Please contact your IT Administrator for further assistance.